

Enhanced Care Home Service

Integrated Approach to Swallowing, Nutrition and Medication Management using Digital Technology

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Integrated Swallowing
Service for Care Homes



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University Health Board

Winner

Award for New
Ways of Working

AHHA
2022 CYMRU
Advancing healthcare awards
ALLIED HEALTH PROFESSIONALS & HEALTHCARE SCIENTISTS



Llywodraeth Cymru
Welsh Government

2022 Advancing Healthcare Awards

New Ways
Of Working



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FlexClip

Outcomes: Cost Savings & Increased Capacity



Integrated Swallowing
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£8.3k
savings

50
community
patients

66
bed days

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Outcomes: Carbon Footprint



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1.12t CO₂

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Outcomes: Patient and Staff stories



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I like the
quickness of
it and I very much like
the **support** of
you guys

I feel like we're all
**supporting
the residents**
and meeting the needs
they have

For feedback, we are
getting it
all at once
and not in drips and
drabs

Its not Chinese
whispers – it's all
seamless and
you get 3 specialities
at the same time

You know we've had
problems and it's
obviously going to
**benefit my
residents**

I feel
**better as a
person and
a nurse**
because we've got the
buffer and the support
for joint decisions

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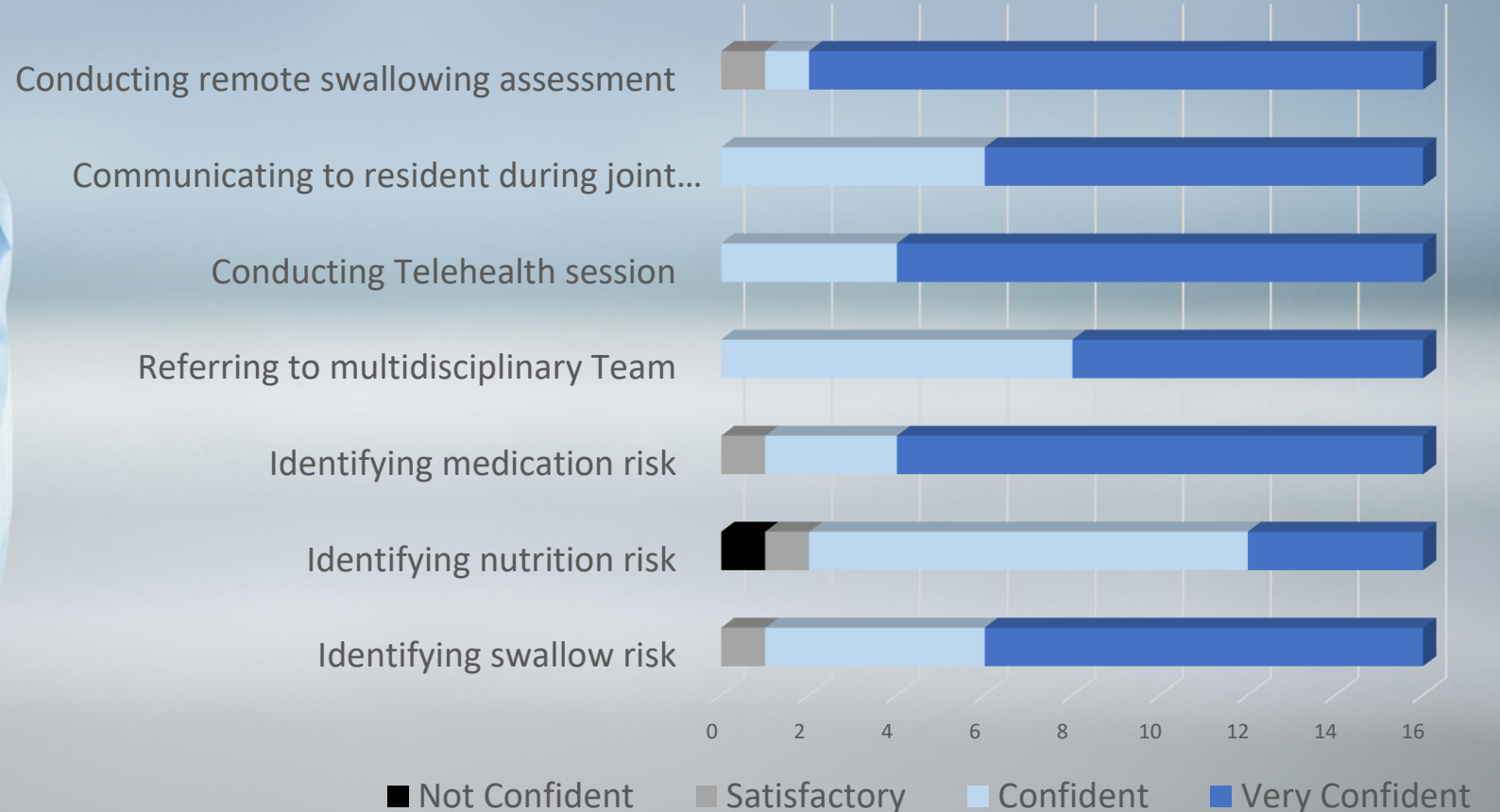
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Outcomes: Workforce confidence & wellbeing



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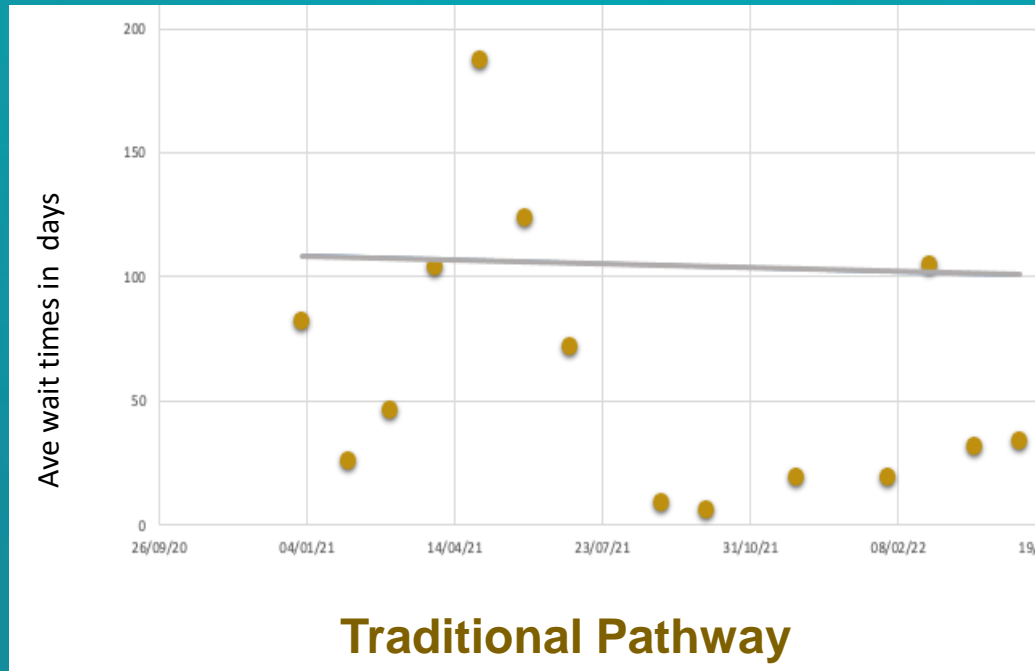
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Outcomes: Reduction of waiting list



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Spread and Scaling up: The Plan

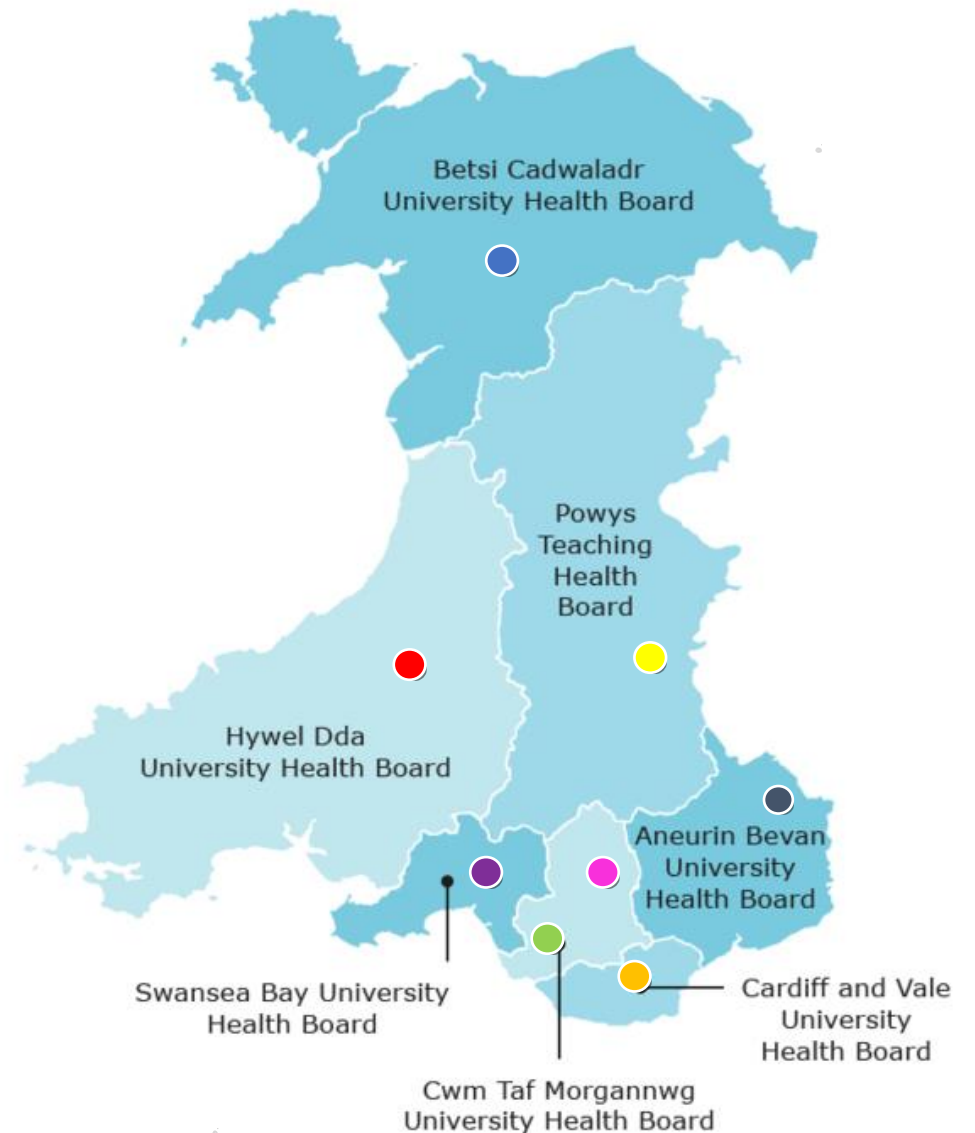
- 237 Residents currently included in the project
- 384 by February 2023
- 1582 by December 2023 for Cwm Taf Morgannwg Health board
- 15820 Residents included through possible other health boards by October 2024
- NHS Wales wide 23000 August 2025



The Spread and
Scale Academy



SEFYDLIAD
CALON Y DDRAIG
DRAGON'S HEART
INSTITUTE



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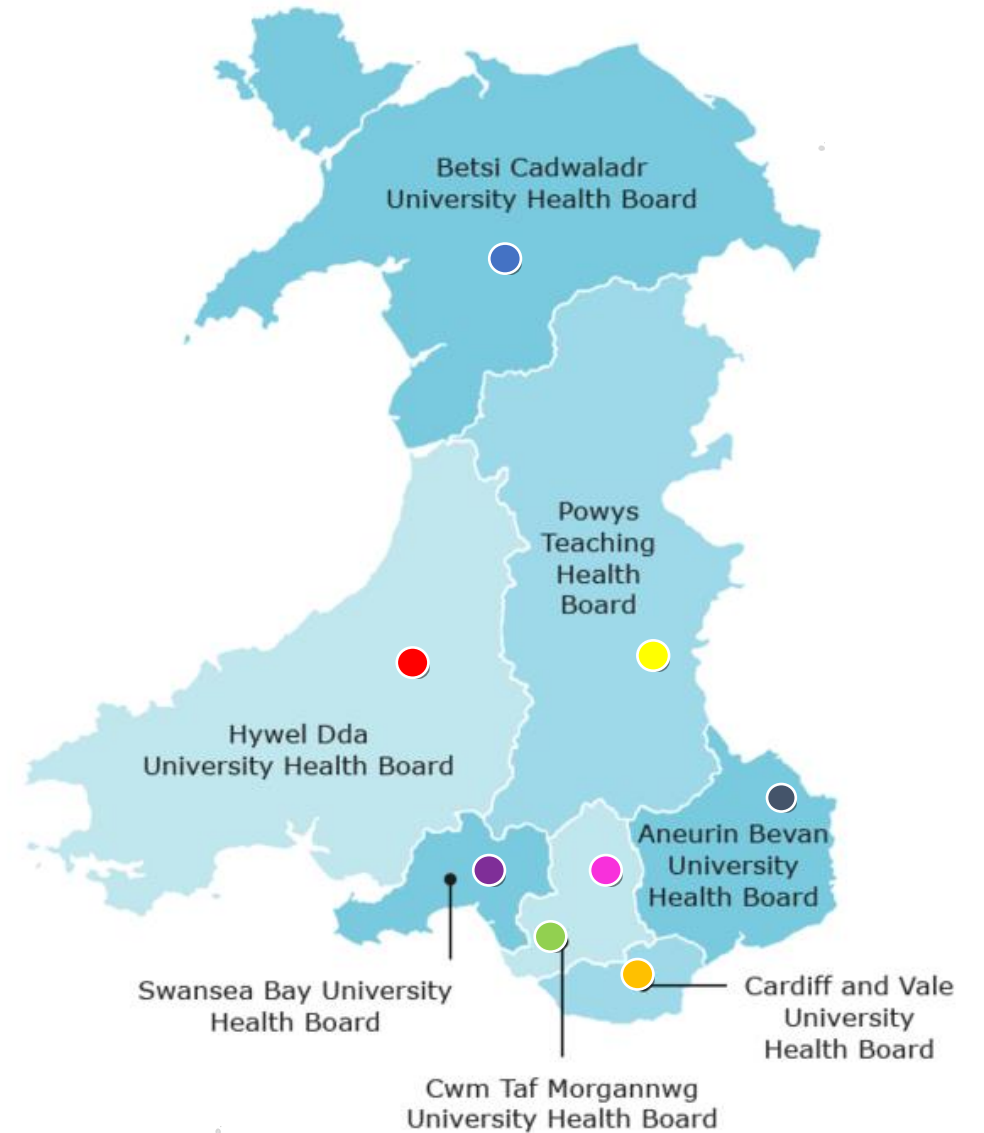
How?



The Spread and
Scale Academy



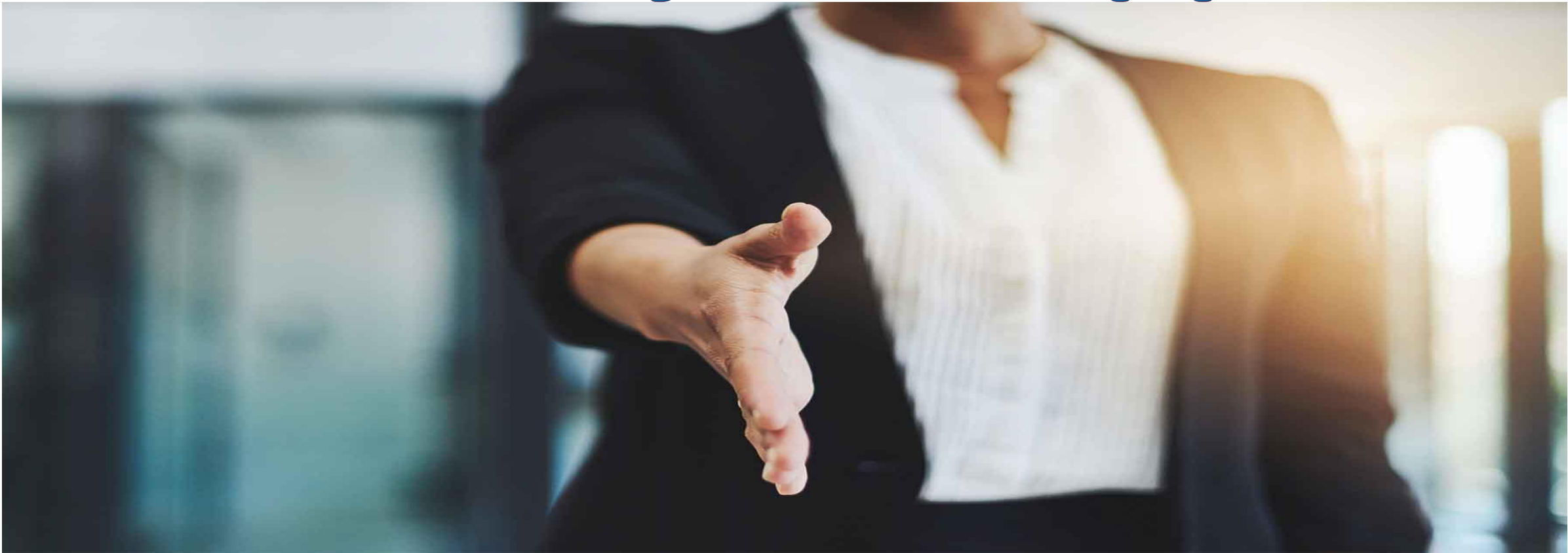
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Partners



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Caron Group
The Welsh Care Home Family

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